

Seen by [Signature]

Date: 01-03-2016

The Principal
MM (PG) College
Modi Nagar

Dear sir,

We are pleased to present our Maintenance Services for maintain Computer/ Internet/ Network/ CCTV, Biometrics/ Projectors related issues.

Our Annual Maintenance Contract includes all cost to keep your instrument operating within original specifications.

We offer following type of maintenance contract.

- 1. **SERVICE ONLY:** We provide service and you pay the repair/replacement cost only

PRICE SCHEDULE OF ANNUAL MAINTENANCE CONTRACT

(A) SERVICE ONLY @ Rs. 96000/= PA

TERMS AND CONDITIONS

25% Advance along with order and balance each quarterly.

WHAT IS COVERED

- Internet related hardwares.
- Computers and its peripherals.
- CCTV/ Projectors/ Biometrics.

WHAT IS NOT COVERED

- Damage as a result of excessive electric supply, corrosion, fire, lightening, explosion, storm, flood, frost, earthquake or impact.
- Any fault or damage caused through incorrect installation of your system or its peripheral devices or incorrect use.

We will:

- Attend your faulty system/instrument in the shortest possible time, usually the same day.
- Do preventive maintenance of your system every two months.
- Optimize the settings so that they work efficiently.

We are looking forward to a successful relationship between you and us. If you need any information or clarification regarding this contract, contact us for further information.

Thanking you
Faithfully yours.

PYRAMID COMMUNICATIONS

Seen by IOAC
[Signature]

Principal
Multanial Modi College
Modi Nagar



Multanimal Modi College Modinagar-201204 (U.P.)

(Affiliated to Ch. Charan Singh University, Meerut)
(A NAAC Accredited College)

Phone No. : 01232 – 243492

Fax No. : 01232 – 223620

Website: www.mmcmodinagar.ac.in

Email : info@mmcmodinagar.ac.in

Ref. No.

Dated: 21-03-2016

M/S Pyramid Communications
9, FF, K.N. Modi Complex
Modinagar – 201204

With reference to your quotation dated 01-03-2016, regarding the Annual Maintenance Contract (AMC) of all the Computers and others peripherals of all the departments of the Multanimal Modi College Modinagar, I am pleased to place an order for AMC with effect from 01-04-2016 on the following terms and conditions:

1. Price schedule of **AMC service only at Rs. 8000.00 (Rs. Eight Thousand)** per month till further order.
2. Equipments covered are as follows :
 - I. Computers hardware and software and its all peripherals
 - II. Internet related hardware and software along with all CCTV set, Projectors, Biometric machine and Intercom.
3. Your service expert will visit the college daily to collect and resolve all complaints received in the Computer Deptt. and check all CCTV DVR internet link daily whether they are working properly or not and will provide footage as and when required.
4. You will have to solve the problems of Computers and peripherals, CCTV, Projectors and Biometric machine immediately after receiving the complaint.

Thanking you.

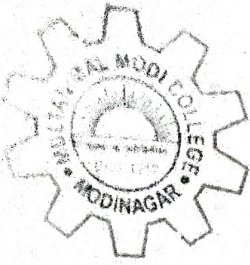
Yours' faithfully

(Dr. R.C. Lal)
Principal

Coordinator
Computer Lab, Department of
Information Technology, Modinagar

MULTANIMAL MODI COLLEGE
MODINAGAR
PRINCIPAL

Prave
Principal
Multanimal Modi College



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Dated: 21-03-2016

All the Incharge of following departments are hereby informed that an Annual Maintenance Contract (AMC) has been given to M/S Pyramid Communications, Modinagar for maintenance (services only) for computers, Internet, Network, CCTV, Projectors, Biometric machine, Intercom and other peripherals of Multanimal Modi College, Modinagar.

For this service facility a complaint register is available in office of Computer Deptt. In case of any requirement for above services you have to register your complaint personally, the Computer Department. For future reference you have to keep complaint number and date with you. The service expert will attend your complaint in the shortest possible time, usually the same day if complaint is registered upto 11:00 am.

1. Incharge, Physics Deptt. *31/3/16*
2. Incharge, Chemistry Deptt. *31/3/16*
3. Incharge, Maths Deptt. *31/3/16*
4. Incharge, Zoology Deptt. *31/3/16*
5. Incharge, Botany Deptt. *31/3/16*
6. Incharge, Statistics Deptt. *31/3/16*
7. Incharge, Hindi Deptt.
8. Incharge, History Deptt. *Ashutosh*
9. Incharge, Political Science Deptt. *For Ashutosh*
10. Incharge, Economics Deptt. *For Ashutosh*
11. Incharge, English Deptt. *For Ashutosh*
12. Incharge, Sanskrit Deptt. *For Ashutosh*
13. Incharge, Commerce Deptt. *For Ashutosh*
14. Incharge, Physical Education Deptt. *For Ashutosh*
15. Incharge, Office
16. Incharge, Central Library *For Ashutosh*
17. Incharge, Deptt. Of Library Sciences *For Ashutosh*
18. Incharge, Deptt. Of Bio-Technology *For Ashutosh*
19. Incharge, Deptt. Of Computers *31/3/16*
20. Incharge, Deptt. Of Business Administration *For Ashutosh*
21. Incharge, Language Lab and E-Library *For Ashutosh*
22. Incharge, IQAC mm college modinagar *For Ashutosh*
23. Incharge, m.m. college modinagar *For Ashutosh*

Yours' faithfully

(Signature)
(Dr. R.C. Lal)
Principal

Rwl
Principal
Multanimal Modi College
Modinagar

Renewal



PYRAMID COMMUNICATIONS

01st April 2017

To,

The Principal
MM (PG) College
Modi Nagar - 201204

Sub: Renewal of Annual Maintenance Contract (AMC) of Computer maintenance and its upkeep.

Sir,

Its is brought to your kind notice that we have been maintaining Computers satisfactorily under AMC of your institution. This AMC has expired on 31 March 2017.

Now we request you to kindly extend this AMC for further one year on same terms and conditions. We assure you that we will satisfy you with our work & conduct as we did in past.

Thanking you.

Faithfully yours

PRAMOD KUMAR

(PYRAMID COMMUNICATIONS)

9410883211

*Dear Sir
Annual AMC has expired on 31 March 2017.
Because of M/s Pyramid Communications Pvt. Ltd.
provided services in the last year we
requested to extend AMC for further one year
kindly extend AMC for M/s Pyramid Communications Pvt. Ltd.
for further one year.*

*Accepted
6/4/17
Principal*

K. Modi
Principal
M.M. Modi College
Modi Nagar